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1 2	Shaneka Hoyt	FILED LODGED RECEIVED COPY
3	11871 E Eclipse Court	JUN 1 4 2023 V
4	Yuma, AZ 85367	
5	(619) 693-0489	CLERK U S DISTRICT COURT DISTRICT OF ARIZONA BY
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7	UNITI	ED STATES DISTRICT COURT
8	FOR T	THE DISTRICT OF ARIZONA
9	Shaneka Hoyt,	
10	Plaintiff,	CASE NUMBER: CV23-01090-PHX-DWL
11	v.	
12	Zale Delaware Inc;	VERIFIED COMPLAINT
13	Zale Corporation;	
14	Signet Jewelers Ltd;	(Jury Trial Requested)
15	Signet Jewelers Inc,	
16	Defendant(s).	
17		
18	I(Plaintiff) Shaneka Hoyt, for my Com	plaint against Defendant Zale Delaware Inc; also known as Zale
20		
21	Corporation; Signet Jewelers Ltd; also	known as Signet Jewelers Inc. hereby states:
22		PARTIES
23		A. I the Plaintiff Ms. Hoyt is, and at all times relevant hereto
24		was/is a resident of Yuma County, Arizona.
25		B. Upon information and belief, Defendants Zale Delaware Inc.
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27		(Zale Corporation), or Signet Jewelers Ltd (Signet Jewelers
28		C. Inc) is in Irving, Texas corporation with its principal place of business in Akron, Ohio.

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JURISDICTATION AND VENUE

- A. The acts complained occurred in Yuma County, Arizona and this court has jurisdiction over the parties and subject matter set forth in this Complaint pursuant to Title VII of the Civil Rights act of 1964, as amended, 42 U.S.C. 'a7'a7 2000e, et. seq., that protects an employee from employment discrimination on the basis of race, color, religion, sex, and or national origin, and 42 U.S.C 1981.
- This court has federal question subject matter jurisdiction over Plaintiff (Ms. Hoyt) claims pursuant to 28 U.S.C. §§ 1331 for reporting causing of retaliation of Title VII, in that claims set forth in this Complaint arise under federal law.
- C. The employment practices are to be unlawful and were committed within, and had their primary effect, in the jurisdiction of the United States District Court for the District of Arizona.
- D. I Plaintiff (Ms. Hoyt) was, at all relevant times, an employee of Zale Corporation (Zale Delaware Inc) Signet Jewelers Ltd (Signet Jewelers Inc). All is known to have its principal place of business in Akron, Ohio.
- E. At all relevant times, Defendants has continuously been an employer, employing fifteen or more employees within the meaning of Title VII.
- F. I the Plaintiff (Hoyt) has exhausted all administrative and statutory prerequisites necessary to commence this action, and therefore jurisdiction is proper.
- G. The plaintiff is a resident of Yuma, AZ, and a citizen of the United States.
- H. The defendant, Zale Delaware Inc, is a resident of Irving, TX, and a citizen of the United States.
 - The defendant, Zale Corporation, is a resident of Irving, TX, and a citizen of the United States.

- After a while I was relocated to Yuma, Az to continue my role as a Store Manager in Zales Store # 1968 in Feb 2017 until my official termination in July 2020.
- 4. I am an African American woman.
- 5. In approximately August 2017 a new associate Ida Verdugo, began working in (Plaintiff) Hoyt's store.

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(Human Resources) then, when I Ms. Hoyt interviewed an African American candidate for a sales

In her initial complaint written via email Ms. Martens specifically informed Ms. Butler

the store's environment creating a hostile work environment.

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24. Ms. Martens wrote another complaint to Ms. Butler (Human Resources) April 29,2019 with a list of complaints how no one spoken to her about this theft and again the ongoing issues.

harassment, racial slurs, theft etc. in the work environment.

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- 25. Corporate again failed, nothing was done. There was no support to investigate this serious matter
- 26. I (Ms. Hoyt) wanted to obtain a formal record of this incident and after reaching out to the T.I.P.S line with my case #, and was advised there was nothing recorded by Ms. Anaida Gutierrez (Human Resources) and would document there was no follow up.
- 27. May12, 2019 Ms. Martens wrote another complaint again to Ms. Campbell (District Manager) from an initial complaint from Ms. Butler (Human Resources) about Ms. Verdugo making "rude degrading and offensive comments", and harassment to I (Ms. Hoyt). Also Ms. Verdugo alleging and yelling in the store in front of customers and employees yelling "I'm keeping her hostage" with Ms. Campbell on the phone.
- 28. Again Ms. Campbell did not support Ms. Martens or I (Ms. Hoyt).
- 29. May 22, 2020, the Zales location was temporarily closed due to COVID -19.
- 30. As a result of the store closing Ms. Hoyt and her employees were placed on furlough.
- 31. I worked remotely with my new current district in training to do online sales from March 22nd, 2020 until officially April 3rd 2020.
- 32. Throughout April to May 2020 I (Ms. Hoyt) received numerous emails on training completion and follow-up with customers from corporate while on furlough. Also received Store Manager bonus checks from March 2020 and other months leading until official termination in July 2020.
- 33. May 26, 2020, I (Ms. Hoyt was stopped by a customer who recognized me and informed me that my store was open, and all my employees were currently working in the store. At that time the store was not open to the public yet.
- 34. I (Ms. Hoyt) was not informed by the new District Manager. Ms. Kathryn Jones on my store reopening.
- 35. I called my new district manager (Ms. Jones) and Ms. Jones stated that they were in Phase 1 of reopening and not yet bringing back the managers. Prior to opening Ms. Jones hired/

relocated an Assistant Manager relocated from Las Vegas (A Caucasian woman) Ms. Kassie Raymond who was said to become the new Store Manager.

- 36. Ms. Martens stated to me (Ms. Hoyt) via phone that Ms. Jones was "on a rampage" ransacking my drawers and the store and throwing my things out in a trash bag and was advised by Ms. Jones not to contact me. The store reopened to public on May 30, 2020.
- 37. May 31st, 2020, still on furlough I (Ms. Hoyt) sent an email of complaints to CEO Gina Drosos, complaining of the mistreatment I continuously experienced as well as notifying Ms. Drosos of the racial discriminatory comments I faced for so long.
- June 3, 2020, filed independently a EEOC Claim. /Previous lawyer additional filing Dec7, 2020
- 39. June 4, 2020, I (Ms. Hoyt) spoke to Nick Slabaugh an internal investigator that works for Signet.
- 40. I spoke to Mr. Slabaugh for about 45 min on June 4, 2020, about the discriminatory issues and abuse I experienced at Zales Yuma location.
- 41. Some of the issues I mentioned during our conversation included, Ms. Verdugo and Ms. Vasquez "perra negra" comments. Ms. Verdugo comment to Ms. Martens how she did not want "two of them" (refers to African American) working at the store when I Ms. Hoyt interviewed another African American woman, also Ms. Verdugo refusal to assist African American customers because of again her malevolent behavior because "they look like they don't have money".
- 42. I (Ms. Hoyt) also informed Mr. Slabaugh of an incident where Ms. Campbell refused to let me hire an Asian decent woman (who had jewelry experience) and instead hired a man who was Caucasian with no jewelry experience and paid him more than any new associate.
- 43. After concluding the conversation with Mr. Slaubaugh, I was told I would hear from human resources. June 5th, 2020 11:44 a.m Ms. Jones asked for my managers safe code. I emailed Mr. Slaubaugh 2:01 pm advising that I had info pertaining to case in my managers safe.

Nicholas responded 2:12 pm That he had "completed the inappropriate race-based comments

- 44. June 2nd, 2020, I took my son to make payments on my layaway and was locked out of my own store and employees were advised not to let me in. (As I still officially was employed and maintained my title as a Store Manager)
- 45. Mrs. Yazell another human resources representative reached out to me, but after returning her call several times we were not able to connect.
- 46. On July 24th, 2020, I (Ms. Hoyt) received a phone call from Ms. Jones, who informed me I was being terminated.
- 47. The provided reason for my termination was Covid-19 and my "body of work" even though maintaining and leading the district in sales all fiscal year 2019. July 28th 2020, sent another email to CEO Ms. Gina Drosos no response. July 31st, 2020. Wrote another email to CEO Ms. Gina Drosos, and District Manager Kathryn Jones for the destruction of my personal property prior to termination and missing items- again with no regard I received no response.
- 48. Upon this the Yuma location from opening to public date May 30th, 2020, this location still required a Store manager.
- 49. Additionally, I led the district in sales in 2019. Month over month. Obtaining over \$18,000 in Store Manager bonuses, incentives and acquiring a special achievement from the Vice President of Signet for achieving goals.
- 50. I (Ms. Hoyt believe the reasoning for my termination was pretextual and retaliatory.
- COUNT 1 RACE AND NATIONAL ORIGIN DISCRIMINATION IN VIOLATION OF 42
 U.S.C 1981
- 51. I Plaintiff Hoyt reasserts each paragraph above.

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working environment.

Case 2:23-cv-01090-DWL Document 1 Filed 06/14/23 Page 11 of 20

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U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

Nashville Area Office 220 Athens Way, Suite 350 Nashville, TN 37228 (629) 236-2240 Website: www.ecoc.gov

DETERMINATION AND NOTICE OF RIGHTS

(This Notice replaces EEOC FORMS 161 & 161-A)

Issued On: 04/06/2023

To: Miss Shaneka Hoyt 11871 E. Eclipse Court YUMA, AZ 85367

Charge No: 540-2021-00796

EEOC Representative and email: JENNIF

JENNIFER AGAN

Investigator

Jennifer.Again@eeoc.gov

DETERMINATION OF CHARGE

The EEOC issues the following determination: The EEOC will not proceed further with its investigation and makes no determination about whether further investigation would establish violations of the statute. This does not mean the claims have no merit. This determination does not certify that the respondent is in compliance with the statutes. The EEOC makes no finding as to the merits of any other issues that might be construed as having been raised by this charge.

NOTICE OF YOUR RIGHT TO SUE

This is official notice from the EEOC of the dismissal of your charge and of your right to sue. If you choose to file a lawsuit against the respondent(s) on this charge under federal law in federal or state court, your lawsuit must be filed WITHIN 90 DAYS of your receipt of this notice. Receipt generally occurs on the date that you (or your representative) view this document. You should keep a record of the date you received this notice. Your right to sue based on this charge will be lost if you do not file a lawsuit in court within 90 days. (The time limit for filing a lawsuit based on a claim under state law may be different.)

If you file a lawsuit based on this charge, please sign-in to the EEOC Public Portal and upload the court complaint to charge 540-2021-00796.

On behalf of the Commission,

Digitally Signed By:Edmond Sims 04/06/2023

Edmond Sims
Acting District Director

CC: Charles E Cohen Vorys, Sater, Seymour and Pease 52 E GAY ST Columbus, OH 43215

Jeffrey League Signet Jewelers 375 GHENT RD Fairlawn, OH 44333

Amanda Kuklinski ZOLDAN LAW GROUP P.L.L.C. 14500 N. Northsight Blvd., Suite 133 Scottsdale, AZ 85260

Please retain this notice for your records.

Enclosure with EEOC Notice of Closure and Rights (01/22)

INFORMATION RELATED TO FILING SUIT UNDER THE LAWS ENFORCED BY THE EEOC

(This information relates to filing suit in Federal or State court under Federal law. If you also plan to sue claiming violations of State law, please be aware that time limits may be shorter and other provisions of State law may be different than those described below.)

IMPORTANT TIME LIMITS – 90 DAYS TO FILE A LAWSUIT

If you choose to file a lawsuit against the respondent(s) named in the charge of discrimination, you must file a complaint in court within 90 days of the date you receive this Notice. Receipt generally means the date when you (or your representative) opened this email or mail. You should keep a record of the date you received this notice. Once this 90-day period has passed, your right to sue based on the charge referred to in this Notice will be lost. If you intend to consult an attorney, you should do so promptly. Give your attorney a copy of this Notice, and the record of your receiving it (email or envelope).

If your lawsuit includes a claim under the Equal Pay Act (EPA), you must file your complaint in court within 2 years (3 years for willful violations) of the date you did not receive equal pay. This time limit for filing an EPA lawsuit is separate from the 90-day filing period under Title VII, the ADA, GINA or the ADEA referred to above. Therefore, if you also plan to sue under Title VII, the ADA, GINA or the ADEA, in addition to suing on the EPA claim, your lawsuit must be filed within 90 days of this Notice and within the 2- or 3-year EPA period.

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ATTORNEY REPRESENTATION

For information about locating an attorney to represent you, go to: https://www.eeoc.gov/employees/lawsuit.cfm.

In very limited circumstances, a U.S. District Court may appoint an attorney to represent individuals who demonstrate that they are financially unable to afford an attorney.

HOW TO REQUEST YOUR CHARGE FILE AND 90-DAY TIME LIMIT FOR REQUESTS

There are two ways to request a charge file: 1) a FOIA Request or 2) a Section 83 request. You may request your charge file under either or both procedures. EEOC can generally respond to Section 83 requests more promptly than FOIA requests.

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Memphis, TN 38104.

You can also make a FOIA request online at https://eeoc.arkcase.com/foia/portal/login.

Case 2:23-cv-01090-DWL Document 1 Filed 06/14/23 Page 15 of 20

Enclosure with EEOC Notice of Closure and Rights (01/22)

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Nashville Area Office 220 Athens Way, Suite 350 Nashville, TN 37228 (629) 236-2240 Website: www.ccoc.gov

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Issued On: 04/06/2023

To: Miss Shaneka Hoyt 11871 E. Eclipse Court YUMA, AZ 85367

Charge No: 540-2021-00796

EEOC Representative and email:

JENNIFER AGAN

Investigator

Jennifer.Again@eeoc.gov

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Edmond Sims
Acting District Director



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DETERMINATION AND NOTICE OF RIGHTS

(This Notice replaces EEOC FORMS 161 & 161-A)

Issued On: 03/20/2023

To: Miss Shaneka Hoyt 11871 E. Eclipse Court Yuma, AZ 85367

Charge No: 540-2020-03287

EEOC Representative and email: JENNIFER AGAN

Investigator

jennifer.agan@eeoc.gov

DETERMINATION OF CHARGE

The EEOC issues the following determination: The EEOC will not proceed further with its investigation and makes no determination about whether further investigation would establish violations of the statute. This does not mean the claims have no merit. This determination does not certify that the respondent is in compliance with the statutes. The EEOC makes no finding as to the merits of any other issues that might be construed as having been raised by this charge.

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If you file a lawsuit based on this charge, please sign-in to the EEOC Public Portal and upload the court complaint to charge 540-2020-03287.

On behalf of the Commission,

Digitally Signed By: Edmond Sims 03/20/2023

Edmond Sims

Acting District Director

CC: Charles E Cohen Vorys, Sater, Seymour and Pease 52 E. Gay St. Columbus, OH 43215

Jeffrey League Signet Jewelers 375 Ghent Rd. Fairlawn, OH 44333

Amanda Kuklinski ZOLDAN LAW GROUP P.L.L.C. 14500 N. Northsight Blvd., Suite 133 Scottsdale, AZ 85260

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Case 2:23-cv-01090-DWL Document 1 Filed 06/14/23 Page 20 of 20

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